



Travel Treasures & Tours, LLC.

18385 Dix-Toledo, Brownstown, MI 48193
 Phone: (313) 292-6300 Fax: (313) 292-6301

Travel Treasures and Tours **CANCELLATION POLICY:**

There will be NO REFUND of the deposit given without Cancellation protection. Additional deposits may be asked for if required for pre-paid theater, airline, cruise, event tickets, meals, or hotels, etc. This amount is also NON-Refundable. Once purchased all tickets become the property of Travel Treasures & Tours and will be remitted in at the time of the event during the trip in accordance with company policies. The below chart breaks down what happens with payments made when a trip is cancelled (regardless of when paid).

The final payment is transferable, if canceled prior to the final payment date. There are no refunds for any portion of this tour if canceled after 46 days prior to the departure date noted on this contract. If Cancellation Protection is purchased, you will have up to 30 days before the trip to cancel with a full refund of both the deposit and balance of monies paid, minus those paid for the cancellation protection. Any monies paid to vendors prior to cancellation that are non-refundable will not be paid back to the passenger. This especially includes (but is not limited to) airline and cruise tickets unless Cancellation or Interruption Insurance is purchased from an outside vender company. This vender company has its own policies in which we will get a copy of their policies made available to you at time of purchase. Cancellations made between 30 and 15 days of trip will receive a credit (to transfer to a future trip) for deposits and the balance refunded minus any paid for the cancellation protection & any monies paid to vendors prior to cancellation that are non-refundable will also be forfeited. Cancellations made with cancellation protection, 14 days up to 48 hours prior to trip date will forfeit the deposit and monies paid for the cancellation protection and will receive a transfer of the remaining balance for a future trip. Any monies paid to vendors prior to cancellation that are non-refundable will not be paid back to the passenger. All cancellations made 48 hours or less will result in a forfeiture of *all* monies paid with no transfer. All transferred monies due to cancellation will be valid for a six month period of time from the date the trip is canceled For Cancellation Protection to be valid it must be paid, in full, at the time the deposit is paid. There will be no exceptions made to any of this policy, unless if expressed in writing and signed by a manager.

Cancelled	46 or more days before	45-31 days before	30-15 days before	14 Days to 48 hours before	Within 48 hrs. before depart
Deposit without Cancellation Protection	Transferable	Lost	Lost	Lost	Lost
Balance without Cancellation Protection	Refunded	Transferred	Lost	Lost	Lost
Deposit with Cancellation Protection	Refunded	Refunded	Transferred	Lost	Lost
Balance with Cancellation Protection	Refunded	Refunded	Refunded	Transferred	Lost

***NEW** - If you do cancel inside of 48 hours of the trip departure, any monies paid for the cancellation protection will now be available for transfer up to 6 months after the cancellation date. This is only valid if you cancel over the phone during our normal business hours (Monday-Friday / 9am-5pm).